

# Operations Management Training



# **Objectives**

- Have high level understanding of the Operations
   Function and introduced in the key subject areas
   that will be discussed in the succeeding modules.
- Identify special areas of concern that maybe addressed in the succeeding modules
- Appreciate the strategic role of Operations in a business organization
- Understand how Balanced Scorecard can be used as a tool for mapping out operational strategies
- Experience writing their organization/unit's strategy map and designing the appropriate scorecard measure
- Appreciate the finance and accounting related function of operations

# Course Outline (1day)

- Introduction to Operation Management
- OM as a Process
- Value Chain Management
- Scope of Operation Management
- Disciplines of Operation Management
- Total Quality Management
- Statistical Quality Control
- Lean System
- Product Design
- Capacity and Facilities
- Human Resources

- Work Measurement
- Project Management
- Warehouse Management System
- Forecasting

## Who should attend?

Plant Engineers, Maintenance Engineers,
 Production Engineers, Maintenance Managers,
 Maintenance Supervisors, Plant / Operations
 Managers, Engineers, and personnel involved with
 Process Equipment / Maintenance, Management
 and Supervision

# Fee

- Php7,500.00 + 12% Vat for the Training Center at The City Club Alphaland, Makati City
- Php4,000.00 + 12% Vat for E-Learning

Early Registration Payment: Ten Percent (10%) Discount if PAID thirty (30) days before the training date Group Discount: Five Percent (5%) on Three (3) or More Participants

#### Lecturer

### Dorothy De Dios Pedralvez

Lean Six Sigma Yellow Belt (ICYB)

### Contact us



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